



I would like to chat with: HG - Support

Name: Raj Kumar Paul

Email: admin@itsinindia.com

Your Question:

Operator: Hisha M

05:46:1491544012 **Your Question:**

05:46:1491544012 **We're finding the best person to connect you with. Please stay online.**

05:50:1491544202 **Hisha M has joined the Chat.**

05:50:1491544203 **Hisha M:** Hello! How may I assist you today?

05:50:1491544206 **Hisha M:** Sorry you had to wait for so long, let me try and get your query resolved as quickly as I can

05:50:1491544240 **Raj Kumar Paul:** Hello Harish..good morning!!1

05:50:1491544248 **Hisha M:** Hello.

05:51:1491544267 **Raj Kumar Paul:** I have two website name test.dnmitra.net and lab.dnmitra.net

05:51:1491544274 **Raj Kumar Paul:** it gettin erroe...

05:51:1491544280 **Raj Kumar Paul:** not ruunnig..

05:51:1491544292 **Raj Kumar Paul:** plz check ass soon as possible...

05:51:1491544309 **Hisha M:** Can you give me the primary domain name of the hosting package.

05:52:1491544336 **Raj Kumar Paul:** my login id is

05:52:1491544338 **Raj Kumar Paul:**

admin@itsinindia.com

05:53:1491544387 **Hisha M:** Checkling.

05:53:1491544433 **Raj Kumar Paul:** and primary domain name is dotnetdemo.net

05:56:1491544562 **Raj Kumar Paul:** the error is :

05:56:1491544563 **Raj Kumar Paul:** Service Unavailable

HTTP Error 503. The service is unavailable.

05:56:1491544593 **Raj Kumar Paul:** this error are showing from few days for sometimes...

05:56:1491544598 **Hisha M:** CHecking.

05:56:1491544601 **Hisha M:** Few moments.

05:57:1491544644 **Raj Kumar Paul:** please solve this problem permanently...

06:03:1491545022 **Hisha M:** Can you check both the websites now.

06:04:1491545046 **Hisha M:** The issue that you are facing is because the application pool of 150mb is getting full which is why then you see that error.

06:04:1491545060 **Raj Kumar Paul:** yes now its running ...but very slow...

06:04:1491545061 **Hisha M:** You would need to optimize your websites in order to avoid this issue in future.

06:04:1491545070 **Hisha M:** Or else go for a windows dedicated server.

06:04:1491545074 **Raj Kumar Paul:** ok ...

06:05:1491545133 **Raj Kumar Paul:** tell me the exact problem for which the error are occurd...???

06:06:1491545194 **Hisha M:** the application pool of 150mb is getting full which is why then you see that error. You need to make sure that this doesn't happen so you need to optimize your websites. COntract a developer to help you with the optimization. Or else the next option would be to go for a windows dedicated server.

06:06:1491545200 **Hisha M:** That's all I can tell you.

06:07:1491545233 **Raj Kumar Paul:** ok...

06:07:1491545242 **Hisha M:** Any other help for now?

06:07:1491545263 **Raj Kumar Paul:** thank you for given information...!!!
